

Revision | Title | Description | Solution | Applies to | Status

Revision

Revision: OSS-0063-PRO

Date: 08/26/2009

Title

Xian NM reports are not being shown on the OpsMgr console.

Description

Xian NM reports on Operations Manager are being shown empty. When you execute the report an error is shown on OpsMgr stating that you do not have sufficient permissions to view them.

Solution

This issue is caused because the data reader account and the data warehouse write account do not have Database Owner permissions on the Operations Manager Data Warehouse. Take the following steps to grant DBO permissions to the data reader account and the data warehouse write accounts.

1. Run the SQL Management Studio. Make sure you are logged on with an account that has SQL administration rights.
2. Expand Databases/*Operations Manager DW\Programmability\stored procedures*
3. Find the Jalasoft/Xian stored procedures listed below, right click on the first procedure and select "Properties"

SC_JSXIO_GetAggregatedPerfData_SP
SC_JSXIO_GetAggregatedPerfDataNew_SP
SC_JSXIO_GetAggregatedStatusData_SP
SC_JSXIO_GetPerfRulesList_SP
SC_JSXIO_GetPerfRulesListParameters_SP
SC_JSXIO_GetRawAggregatedAlertData_SP
SC_JSXIO_GetRawAlertData_SP
SC_JSXIO_GetRawPerfData_SP
SC_JSXIO_GetRawPerfDataNew_SP
SC_JSXIO_GetSummarizedAlertData_SP
SC_JSXIO_GetSummarizedPerfData_SP

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4. In the left pane of the popup window select "permissions" and click on "ADD"

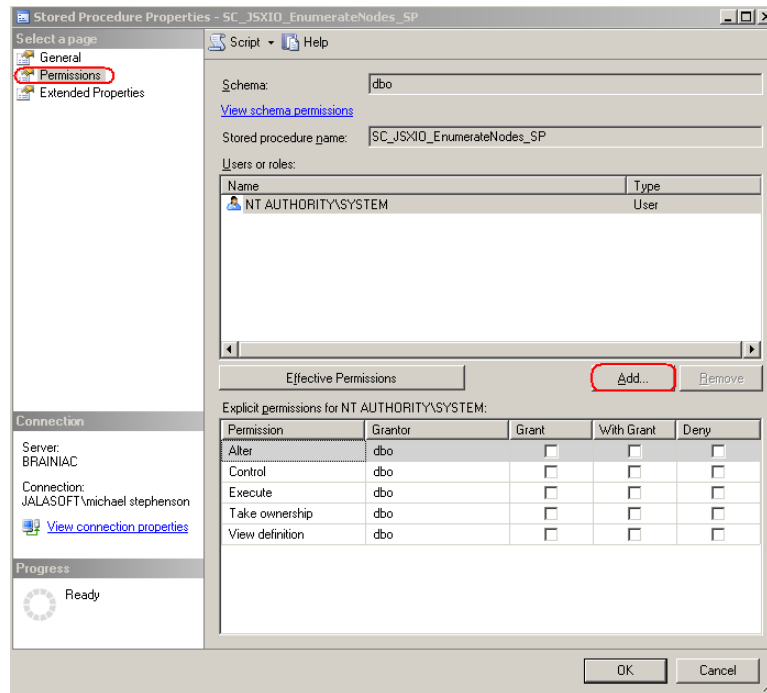


Figure 1. Adding permissions to accounts.

5. In the "Select Users or Roles" window click on browse and select the account(s) that you want to add the data reader and data warehouse write permissions to and click "OK".

6. Grant the account(s) all the available permissions and click OK.

7. Repeat this process on all the stored procedures listed in step 3.

Applies to
OpsMgr 2007

Status
Solution Available