

Knowledge Base Articles

Title:

.NET critical issue with Windows 2003 Server SP1

Revision:

Revision : T001-SLR01

Date : 07/26/05

Description:

Xian 2005 is experiencing a critical issue with Windows 2003 Server SP1, related to an issue of the **System.Threading.Timer** class in the Microsoft .NET Framework 1.1 SP1 (present in the Windows 2003 Server SP1 itself).

Xian 2005 symptoms include:

- Client has Windows 2003 Server with SP1 and Xian 2005.
- Xian Rules appear to be running but do not really work.
- Neither alerts nor performance data arrive to MOM.
- Xian Console is unable to connect to the Data Server.

Solution:

Microsoft has a non-public fix for this issue which we have successfully tested in our labs. However, to gain access to such fix, you need to contact Microsoft as described in the link below:

<http://support.microsoft.com/?kbid=900822#kb2>

If you have installed Windows 2003 Server SP1 and are experiencing problems with your Xian deployment, please contact Microsoft to gain access to such fix.

Applies to:

All Xian versions up to revision date installed under Windows 2003 Server SP1.

Status:

Microsoft has provided a non-public fix.

Additional Comments:

If you wish to avoid the automatic installation of Windows 2003 Server SP1 after July 26, 2005 you should use the following tool provided by Microsoft:

<http://www.microsoft.com/downloads/details.aspx?familyid=FC145B0B-C148-445A-82BA-9B2F3AEF6E60&displaylang=en>